International College Student Interview

Interviewer: Leilah

# Topic:

Understand an international college student’s experience with moving/transitioning into and living in San Francisco.

# Script

Hi [Respondent’s Name], thank you for joining me today. Our team at SFSU is working on a human-computer interaction (HCI) project to understand how a digital platform can help individuals feel safer, develop a sense of belonging, build a support system with others within their communities, encourage public participation, and get involved in their community’s activities. I’ll be asking a few questions about your experiences.

I’m [interviewer’s name]. A few notes before we get started: We’ll be anonymizing responses and none of the information will be available under your name. With that said, we would like to ask for your permission to record this interview.

[Start recording if the respondent says “yes”]

If you’re uncomfortable answering a question, we can skip it. The goal is to understand your experience, there are no wrong answers.

## Section 0: Introduction

* ~~How are you today?~~
* Tell me about yourself.
  + ~~Who are you?~~
  + ~~What do you do?~~
  + ~~What is your story?~~

## Section 1: SF Resident Experience

I want to ask a few questions about your current experience with living in San Francisco. Again, this won’t be shared beyond this team, and you can skip any question you’re uncomfortable with.

### 1.1 Tell me about your moving/transition experience into SF

* ~~How long have you been living in San Francisco?~~
* ~~Why are you living in San Francisco?~~
  + ~~What motivated you to move to San Francisco?~~
* ~~Where do you live in San Francisco?~~
* Tell me how you found and decided on where to live in San Francisco.
  + What was your process?
  + What did you look for in a community to live in?
  + Why did you choose to live in the current area you live in?
  + Why didn’t you choose other areas?

### 1.2 Tell me about your experience with living in SF.

* ~~Describe your current living situation.~~
* ~~On a scale of 0 - 10 (0= extremely unhappy and 10 = extremely happy), how happy are you with living in San Francisco?~~
* ~~On a scale of 0 - 10 (0= extremely unhappy and 10 = extremely happy), how happy are you with where you live and your current living situation?~~

#### 1.2.1 What do you like and dislike about San Francisco?

* ~~Where do you often go in San Francisco? Why?~~
* ~~Where do you go the least often in San Francisco? Why?~~
* ~~Do you explore San Francisco often? Where do you go and what do you do?~~
  + What information do you like to know before exploring new places?
* ~~If you could change anything about San Francisco, what would you change?~~
* ~~If you could change anything about living in San Francisco or where you live, what would you change?~~
* Do you ever think about moving back to your home country?
  + Do you plan on moving back and why?
* ~~Think of a close friend or family member that doesn’t live in San Francisco. If that person was considering moving to San Francisco, what would you say to them? Why?~~

## Section 2: Community Member Experience

I’m curious about your experience as a community member in San Francisco.

* Describe what it means to have a sense of community to you.
* On a scale of 0 - 10 (0 = very unimportant and 10 = very important), how important is it to you to have a sense of community in the community you live in?
* Tell me about a time when you acquired a sense of belonging within your community. How often do you feel this way?
* When and where do you feel the most comfortable in or connected to San Francisco?
* When and where do you feel the least comfortable in or connected to San Francisco?

## Section 3: Community Involvement

* Describe what it means to be involved in a community to you.
* On a scale of 0 - 10 (0 = very unimportant and 10 = very important), how important is it for you to be involved in the community you live in?
* Describe the communities you’re involved in.
* How does being a college student affect your community involvement?
* Tell me about a time when you were unsatisfied with any aspect of being in San Francisco and describe how you responded to or what you did about it.
  + What would you have done if you were to go back in time?
  + Did you encounter any challenges when you responded to this specific issue?
  + What would’ve made your experience easier in responding to this issue?
* How involved are you in your community’s activities and how do you get involved?
  + If you don’t feel involved in your community, why do you think that is and do you wish you were more involved?
* Elaborate on how informed you feel regarding activity in San Francisco or your community.
  + If you feel well-informed, how do you stay informed?
  + If you don’t feel well-formed, why is that?
    - Do you wish you were more informed?
    - What would you like to be more informed about?
    - What would make staying informed easier?
* As a college student, what would be helpful or nice to know regarding San Francisco, your community, and the communities around you?

## Section 5: Closing

* If we were to build a new community-building tool for San Francisco, what suggestions do you have for us?
* Would you be available sometime in the near future to look at a prototype of what we’re building?

Those are all the questions we have for today. Thank you so much for taking the time to speak with me!